

Alive Verify User Account Terms of Use

1. Introduction

These Terms of Use apply to everyone who uses the Alive Verify User Account (the “User Account”).

The User Account is run by Student Discount Cards Limited (“SDCL”), registered in England and Wales (Company Number 08873775). Our office is at Merseyway Innovation Centre, 21-23 Merseyway, Stockport, SK1 1PN.

You can contact us by mail or email at help@isic.org.uk.

By using the User Account, you agree to follow these Terms of Use. You also confirm you’ve read and understood how we handle your personal data in our Principles document.

Using the User Account sets up a contract between you and SDCL. Our services are free unless we tell you otherwise.

If you have questions, please get in touch before you accept these Terms.

2. Who Can Use the User Account?

User Accounts are available to individuals representing an organisation.

By registering, you confirm that you are acting on behalf of a business, organisation, or as a sole trader.

An active agreement with us is required before completing your registration

3. About Your User Account

The User Account lets approved businesses check cards like ISIC, ITIC, and others by scanning QR codes or entering card numbers.

Each user can only have one account. We may close duplicate accounts.

If you forget your password, you can ask us to send a reset link to your email. You will then set a new password that meets security standards.

Please keep your device and passwords secure. If your device is lost or stolen, change your login info or contact us immediately to block your account.

4. Setting Up and Starting Your User Account

Creating and activating your User Account requires a separate contract with us.

Having an account is not an automatic right.

5. How Long Does the Service Last and How Can It End?

Your User Account stays active indefinitely unless you close it.

You can close your account anytime without giving a reason, unless you have a separate agreement with us.

We may also stop or change the service or close accounts if:

- We stop offering the service or you withdraw from the scheme.
- You break these Terms or any agreement with us.

- You commit fraud or act improperly
- You ask us to stop processing your personal data, and we can't provide the service without it

6. Other Important Points

We do not guarantee the service will be free from errors, available all the time, or safe from attacks.

We are not responsible if the service is unavailable or if you suffer losses because of this.

If there are links to other websites, we do not control them and are not responsible for their content.

7. Legal Stuff

These Terms are governed by UK law.

Any legal disputes will be handled in UK courts based on where we're registered.

By using the service, you confirm you understand and accept these Terms.

We may update the Terms sometimes and will notify you by email. You can stop using the service if you don't agree with the changes.